

Policy 7.01 Plan and Progress Report

Updated 02/25/2015

*This is a draft plan, not yet approved by Yakama HEW and Law & Order Committee

ESA Division: Division of Child Support

Region 1
FO: Yakima DCS

Tribe(s): Confederated Tribes and Bands of the Yakama Nation

RAIO(s):

Annual Due Date: April 2 (Submit Regional Plan to the Assistant Secretary) and April 30 (submit Assistant Secretary's Plan to OIP)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year
1. Maximize the efficiency of communication between the Yakima DCS Field Office and the Yakama Nation	1.1 Increase use of updated DCS informational flyers	Improve customer services through increased information on child support services.	Abel French, Juan Ramirez, Christopher Glaser -Ongoing	Flyer was developed and posted at various locations throughout the Yakama Nation.
	1.2 Conduct child support outreach on Yakama Nation Reservation	Educate and inform attendees about child support services and processes. Follow up with specific case requests as needed.	Abel French, Juan Ramirez, Christopher Glaser	DCS Tribal Relations Team expressed an interest in attending meetings. June 6, 2014 DCS information booth set up at Yakama Nation 159 th Treaty Day Commemoration & Cultural Center 34 rd Anniversary Staffed by Juan Ramirez, Abel French, Jan Busby, Dennis Gough and Camille Little.
	1.3 Meet with Yakama Nation Administrators regularly including representatives from OIP to develop DCS – Region 1DSHS Administrative Policy 7.01 Plan.	Foster consultation, communication and collaboration.	Abel French, Juan Ramirez, Christopher Glaser -Ongoing	February 23, 2015 Camille Little, DCS District Manager, Abel French, SEO4/Tribal Liaison, Brady Rossnagle, TRT Manager, Juan Ramirez, SEO3/Tribal Liaison and Christopher Glaser, SEO3/Tribal Liaison, Janet Gone, Regional Manager-OIP attended DCS 7.01 meeting with YN at Tribal Council Chambers. Tribal members present were: Vivian George, Warren Spencer Jr., Frank Mesplie, HEW Committee Chairman, Virgil Lewis Sr., Law & Order Chairman, Raymond Smartlowit, Davis Washines, General Council

	<p>1.4 Facilitate Genetic Testing for Yakama Nation parents that have a DCS case and are required by Tribal Court Order to obtain genetic testing.</p> <p>1.5 Participate in planning and implementation of the Native American Career Fair, Tribal WorkFirst Conference, Local Planning Area (LPA) meetings, Special Coming Together Conference sponsored by the Yakama Nation.</p> <p>YN VR Social Services Resource Guide</p>	<p>Establish paternity for more children and offer easier accessibility to DCS program services.</p> <p>Increase DCS program knowledge in the Yakama Nation community. Make DCS services more accessible.</p> <p>Outreach & networking</p>	<p>Abel French, Juan Ramirez, Christopher Glaser -Ongoing</p> <p>Abel French, Juan Ramirez, Christopher Glaser -Ongoing</p> <p>11/21/14</p>	<p>Chairman, Ned Tillequotes Jr., GC Secretary, Jerry Mininick, Social Services Deputy Director, Linda Walker, Human Services Department, and Tamara Saluskin, Justice Services Deputy Director. DCS presented draft 7.01 plan. Tribal Council requested additional demographic information as it relates to Yakima Field Office Tribal Caseload.</p> <p>Genetic testing is facilitated by Tribal Team and submitted to Lab Corp for processing. Tests are only done if the parties are ordered to do so through the YN Tribal Court for child support purposes. The genetic testing occurs at the DCS Outstation located at the Yakama Nation business campus in Toppenish, WA. Or other designated place.</p> <p>Abel French is recognized at the Yakama Nation as a resource in child support matters. He continues to be invited to contribute a DCS program service report that has been included in the YN Annual General Council Report from 2007 to 2014. Invitation received to include DCS services profile in YN Social Services Resource Guide.</p>
<p>2. Ensure efforts are made to recruit/hire American Indian staff reflective of the service population.</p>	<p>2.1 Distribute recruitment bulletins and job announcements to the Yakama Nation Dept. of Personnel and/or Yakama Nation IT Staff for Yakama.com Network distribution.</p>	<p>Notifications of job openings become available. A diverse workforce is hired.</p>	<p>Abel French, Juan Ramirez, Christopher Glaser and DSHS Human Resources Division</p>	<p>Ongoing. 5/2014; 1/2015</p>

<p>3. <i>Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated.</i></p>	<p>3.1 DCS Outstation on Thursdays helps an average of two clients per hour, either in person or on the telephone.</p>	<p>Improve accessibility to the Yakama Nation community of DCS services.</p>	<p>Abel French, Juan Ramirez and Christopher Glaser -Ongoing</p>	<p>We provide direct DCS services to customers from 9am to 3pm every Thursday at the DCS Outstation located on the Yakama Nation Indian Health Services Annex in Toppenish, WA. Oftentimes referrals are made to other social services pending the needs of the DCS customers.</p>
	<p>3.1a Ensure coverage at DCS Outstation at the Yakama Nation every Thursday of each week.</p>	<p>Timely and accessible DCS customer service.</p>	<p>Abel French, Juan Ramirez Christopher Glaser Dennis Gough</p>	<p>Ongoing</p>
	<p>3.2 Update Indian Owned Business and Enterprise List for Yakama Nation to be included in SEMS Web TI Screen.</p>	<p>Update periodically as needed.</p>	<p>Abel French, Juan Ramirez, Christopher Glaser -Ongoing</p>	<p>Ongoing.</p>
<p>4. <i>Act as a resource to the Yakama Nation's ability to develop their own IV-D program & respect the sovereignty of the Yakama Nation</i></p> <p><i>Deliver clear and assessable services to the Yakama Nation</i></p>	<p>4.1 Facilitate the discussions of local Tribal-State agreements.</p> <p>4.2 Use technology & innovation to increase payment points and payment methods to make it easier to pay.</p> <p>4.5 Disseminate child support program information to various locations on the reservation including CSO.</p>	<p>Act as a resource to the Yakama Nation and Region X Office of Support Enforcement.</p>	<p>Abel French & Juan Ramirez Christopher Glaser Dennis Gough</p> <p>Abel French & Juan Ramirez Christopher Glaser</p>	<p>Ongoing</p>